

## SendOutCards Fair Use Policy

In the details below, the intended purpose of this program is clearly defined. In short, this purpose is for a single user to send an original heartfelt card. Additionally, below are parameters set forth by The Company to ensure policy abuse does not ensue.

- Single Card Send – Individual card containing unique personalized messaging (no copy and pasting the same message and/or card repeatedly), sent to one single recipient, one time with an immediate send date.
- Single User Account – All SendOutCards accounts are intended to be used by one individual or entity.
- Return Address - Return address information on the account may not be changed for the intended purpose stated. This includes the first and last name or business name with the corresponding address.
- Card-A-Day – Subscription offers up to 30 heartfelt card sends per month, postage not included. The term of this subscription begins on the date of purchase, continuing until the end of the day prior to the anniversary day the following month.
- Unlimited Subscription – Offers unlimited heartfelt card sends, postage included. The term of the subscriptions begins on the date of purchase, continuing until the end of the day prior to the anniversary day the following month.

If you fail to comply with this policy, we reserve the right to cancel your subscription.

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SendOutCards (“SOC” or “The Company”) has added the Unlimited subscription package to its offering along with other options. The Unlimited subscription (“Subscription”) offers unlimited heartfelt card sends. These unlimited heartfelt card sends are offered during the term of the Subscription. The term is the month beginning on the date of purchase of the Subscription, continuing until the end of the day prior to the anniversary month of the Subscription.

SendOutCards has also added the Card-A-Day subscription package to its offering. The Card-A-Day subscription offers 30 heartfelt cards sends, postage not included, to be used within the month. These heartfelt card sends are offered during the term of the Subscription. The term is the month beginning on the date of purchase of the Subscription, continuing until the end of the day prior to the anniversary month of the Subscription.

These Subscriptions are automatically renewed from month to month until canceled by the subscribing individual. The Subscriptions are also terminated if the subscribing individual’s payment method is denied or The Company terminates the Subscriptions for cause. The cause of termination by The Company may be due to abuse of this policy or other causes as may be stipulated by The Company on the web site.

Heartfelt card sends that are included in the Subscriptions are defined as a single individual card that contains unique personalized messaging (no copy and pasting the same message and/or card repeatedly), sent to one single recipient one time with an immediate send date. The card cannot be scheduled for a future date to be sent. The card can be created from designated catalog cards

and from designated favorite cards in the users Favorites category. The heartfelt card sends do not include cards that have previously been saved to be sent again or any card that is a part of a campaign or group send. The Company may designate any card as not eligible for a heartfelt card send at The Company's discretion.

All SendOutCards accounts are intended to be used by one individual or entity. Accounts are to be used by one individual for their own card sending and may be used to send cards for their immediate family members. This includes a spouse and any children living in the same Page 2 5/2/2018 household. This does not include extended family members or visiting family members that live in household or are visiting the household. If the account was created for business use then cards may be sent for the business and under the name of the business or the individual that purchased the account and Subscriptions. The account may not be used by multiple employees of a business. Each employee of the business would be required to have their own account if they intend to send cards from that employee of that business. Return address information on the account may not be changed for the intended purpose stated. This includes the first and last name or business name with the corresponding address. Subscriptions are not to be shared amongst multiple individuals.

The SendOutCards system is intended to be accessed through The Company's web site or official iOS/ Android app and not as part of a third party's program or system that has been created to access the systems abilities in any manner not directly programmed or intended by The Company. This includes any system created using macros, scrapping or other technologies developed to bypass the designed web site. Also included in this is the use of copy and paste to send the same message and/or card repeatedly, and attempts to bypass the campaign or group send features. Third parties may contract access to The Company's system through API as long as it enters into an agreement with The Company prior to use of the system. This does not apply to apps that are programmed and released for use by The Company to individual users. Additionally, this does not apply to third party apps that are used to create custom card images that are uploaded into a valid SendOutCards account.

Individual accounts are intended to be used on only one system at a time. Accounts may be accessed using any computer system, mobile device or app. However, only one access at a time by any one device is allowed. There may not be simultaneous connections made or multiple simultaneous sessions at any time. A user is expected to log out of one system before logging in on another system.

SendOutCards reserves the right to monitor and control throughput of heartfelt cards within the system and discontinue or limit allowing users to send cards based on usage and velocity of usage of the system. SendOutCards will apply a monthly postage limit on heartfelt card use. Heartfelt card usage with the Unlimited Subscription is limited to a maximum of \$500 in postage that will be covered by The Company. If a user exceeds this amount heartfelt card sending will be discontinued, the user may continue to send cards by paying for each individual card at the rate for the subscription that they are on. Heartfelt card sending will be allowed to resume the following billing cycle. If excessive abuse of heartfelt cards sending is determined by SendOutCards, The Company may cancel the subscription of the user and may also opt to

terminate the account of the user. If that user is an Affiliate, The Company may choose to terminate the Affiliate (Distributor) Agreement with that user at the same time.

SendOutCards reserves the right to cancel Subscriptions, terminate accounts, or apply any Disciplinary Sanctions as outlined in the policies and procedures section 9.1 and prevent the user from any new accounts or Subscriptions if they violate this policy. This applies to any customer or Affiliate with a Distributor application agreement with The Company. Any Page 3 5/2/2018 user that violates this policy and has any sanctions taken against them may appeal this decision to The Company. The Company will investigate any such requests and will be the final decision maker in all cases.